

We would like to explain a few things to those of you who are new to Zoom. Zoom is a service that allows you to attend online presentations from home. What do you need to attend an online presentation? Learn all about it below.

What is Zoom?

Zoom is a video communications app, like Skype or FaceTime.

You are invited to an online presentation

When you buy a ticket for one of our online presentations, we will send you an email with a link. Please click on this link a little before the start of the presentation.

Do I need to download a programme? Don't worry, there's no need.

You don't need to download a programme or create a Zoom account to attend an online presentation by the Embassy of the Free Mind. You can simply join the online presentation by clicking on the link via your internet browser.

Joining an online presentation via Zoom

Follow the steps described below to join the presentation using your computer or smartphone.

Click the link in the email a little before the start of the presentation. This link takes you to the Zoom website.

- Click the button **Launch Meeting**.
- If this doesn't work, then click the button 'Launch Meeting' on **Having issues with Zoom Client? Join from Your Browser**.
- Fill in your name and email address and tick the *I'm not a robot* box to show you're not - a robot.
- Click **Join**.
- Click **Join with computer audio**.
- You have now joined the presentation.
- You will only be able to see the speaker. You won't see the other participants and they can't see you.
- Your microphone, too, is automatically switched off so the speaker and the other participants can't hear you.
- You can close the Zoom app after the session.

There is a **Q&A option** at the bottom of the panel. **If you click this button, a text box will open to type your questions.** The Q&A session is there to answer questions from the audience, and your question may be featured.

It doesn't seem to work, what do I do now?

Should you use headphones, check whether they are connected properly and whether the sound is on. Have you made sure you are connected with the Internet? You could try leaving the Zoom session and enter again using the same Zoom link to see if it works. You can always rejoin the session.

If this doesn't work either, send us an email at info@efm.amsterdam explaining your problem in as much detail as possible and we'll try and solve the problem asap.